

WAfoodies Food & Dining

TERMS & CONDITIONS

1. General Validity

WAfoodies is only valid on the days and times specified on each venue's official online offer on the OZeating website.

2. Total Bill Discount

The WAfoodies discount must be applied to the entire bill. This includes drinks, corkage, and any other monetary addition, unless otherwise stated in the venue's official online offer on the OZeating website or in these Terms & Conditions.

3. Minimum Dining

WAfoodies is only valid when the food portion of the bill is greater in monetary value than the drink portion of the bill. Minimum dining enforcement is at the venue's discretion.

4. Third-party Offers

WAfoodies is not valid in conjunction with, or on the same bill as any third-party offers, discounts, redemptions or programs.

5. Daily Specials

The WAfoodies discount is not valid with clearly marked, advertised or unadvertised, daily specials. Removal of daily specials from discounting is at the venue's discretion.

6. Maximum Discount

The maximum discount reflects the total discount allowed for the entire booking, group, table or bill at the time of settlement.

7. Multiple Cards

Only one (1) WAfoodies membership is valid (or needed) per booking, group, table or bill. There is no 'stacking' or combining of WAfoodies memberships to receive a larger maximum discount at time of settlement.

8. Function Menus

The WAfoodies discount is not valid with clearly marked, advertised or unadvertised, function menus or group offers. Removal of function menus and group offers from discounting is at the venue's discretion.

9. Upcoming Events

Upcoming events include any type of dining or gathering that requires tickets of any kind for entry, food, drinks and/or entertainment. The WAfoodies discount does not apply to upcoming events.

10. Split Billing

If split billing is available, the WAfoodies discount must be applied to the bill prior to splitting, to ensure the discount is received and evenly split amongst all patrons at time of settlement.

11. Takeaway

Takeaway discounting is at the venue's discretion. Takeaway validity is outlined on each venue's official online offer on the OZeating website.

12. Delivery

The WAfoodies discount is not valid on delivery orders of any kind.

13. Public Holidays

If offered, public holiday discounting must include all set-menus, special offers and pre-discounted items. Please view the venue's official online offer on the OZeating website for specific information about public holidays.

14. Special Days

Special Days are limited to: Valentine's Day, Mothers' Day and Fathers' Day, AFL Grand Final, Melbourne Cup and New Years Eve. If offered, the WAfoodies discount must include all set-menus, special offers and pre-discounted items. Venues may add an alternative or additional unique offer on individual special days. Please view the venue's official online offer on the OZeating website for specific information about special days.

15. Requesting Offer Changes

Venues requesting changes to their WAfoodies offer must submit the changes 30 days before their offer is officially adjusted and activated. During this 30 day waiting period, the impending changes will be visible on the venue's official online offer on the OZeating website.

16. Requesting Removal

Venues requesting removal from WAfoodies must submit the request 30 days before their offer is officially removed and deactivated. During this 30 day waiting period, the impending removal will be visible on the venue's official online offer on the OZeating website.

17. Customer Support / Disputes

Instant phone support is available for venues from 9:00am until 8:00pm every day of the week if any disputes or questions arise between venue and customer. The venue's attending, or managing, staff member must instantly contact OZeating by phone, for a real-time resolution. OZeating's decision on any dispute is final and must be immediately resolved as directed by OZeating staff.

18. WAfoodies Member Verification

Participating venues must scan the barcode on the customer's WAfoodies mobile application with their mobile device or point-of-sales scanner. If the venue's internet is not working, the venue must consider the customer's WAfoodies membership valid and discount their bill manually, using their WAfoodies Manual Reference Card as a discounting reference.

19. Changes in Terms & Conditions

WAfoodies venues will be notified if these Terms & Conditions are changed in any way. Venues are required to agree to the new Terms & Conditions to continue being part of WAfoodies. The new Terms & Conditions will then be posted to the OZeating website for WAfoodies members to access.